Personnel Management

Access RHQ

Web Access to the RHQ Login Page is RHQ.NCCUSA.com

Logging into RHQ

To edit personnel you must login as an Administrative user. If this is your first time logging onto RHQ, use the administrative login code that was provided in the RHQ setup e-mail.

Getting to Personnel Management

Once you have logged in, you will be taken to a Home screen, as shown below. Choose [Tools] from the menu, then [System Setup], and [Personnel].

Headquarters	Home	Exports/Reports	Tools >		Logo Change Passwo
Key Indicators		Prior W	Edit	>	
Stores	0		Setun	>	Cur Salar
Net Sales			System Setu	p >	Personnel
Guests	7-		Documentati	on >	
Avg. Check	5				J.
Transactions	4-				
Avg. Trans					

Here you have the ability to add a new user, as well as edit or delete existing personnel.

eve	el <all></all>	▼ Items	Per Page	10 🔹	New	Refre	esh		
D	Name	Login	Enabled	Web Message	Edit Labor	User Level	Assignment		
1	Administrator	Administrator	Yes	No	Yes	Administrative		Edit	Delete
4	Admin	Admin	Yes	No	Yes	Administrative		Edit	Delete
5	Demo	Demo	Yes	No	Yes	Corporate		Edit	Delete
7	Store User	Store	Yes	No	No	Store	[0101] Store 1	Edit	Delete

This is the form for adding or editing personnel. When you are finished with your changes, click [Add]/[Save] to save changes. Click [Cancel] to discard changes.

Name	/ Rtoro Usor
Login	Stars
User Lovel	
Enabled	Voc V
Edit Labor	
Update Password Web Message	d? Checking this box will change the password.
Cancol	Indate

Field	Description	Entry Type
Name	Used to identify the user	30 character alpha/numeric
Login	The user's login code	30 character alpha/numeric
Mgt. Level	Chose one of the following from the dropdown box:	List
	 Administrative – Can access all stores as well as modify users, groups, and company dashboard Corporate - Can access all stores Group - Can access all stores in group to which user is assigned Store – Can access the single store to which user is assigned 	
Enabled	Is this user active	Toggle Y/N
Edit Labor	Can this user edit labor	Toggle Y/N
Web Message	Enter a message you want to show on the homepage for only this user	500 character alpha/numeric